

**GOVERNMENT OF TELANGANA**  
**ABSTRACT**

YAT & C Department - State Reform Action Plan - 2020- Ease of Doing Business (EODB) - Implementation of online services regarding tourism in the State through Single Window System - Guidelines - Issued.

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**YOUTH ADVANCEMENT TOURISM AND CULTURE (T&PMU) DEPARTMENT**

**G.O.Ms.No. 3**

**Dated: 12-12-2020**

**Read the following:-**

1. From the Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry, Government of India, New Delhi, State Reform Action Plan 2020.
2. From the Commissioner (FAC), Department of Tourism, Telangana, Hyderabad, Letter No. 1563/TP/C1/2020, Dated: 27-10-2020.

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**ORDER:**

The Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry, Government of India, New Delhi, in the first read above has stated that in coordination with States and Union Territories (UTs), has undertaken a series of reforms under the State Reform Action Plan, 2020 to improve the business climate in the country. The objective of the Action Plan is to layout the series of reforms targeted at increasing transparency and improving the efficiency and effectiveness of regulatory framework and services for businesses in India. It suggested that under Ease of Doing Business (EoDB) various activities under the area of Tourism should be provided only through an online system. The online system shall allow user to submit the application, payment, tracking and monitoring of application. The system shall also allow user to download the final certificate from their login (i.e. without any physical touchpoint). Other details such as procedure, checklist, fees, third party verification, and dashboard shall also be available on the portal.

2. In the Action Plan for 2020-21, Sectoral reforms have been introduced for the first time in which the tourism sector is one, as mentioned below:

Area	Sector
Tourism	Hotels (Registration and Renewal)
	Travel Agency (Registration and Renewal)
	Tourism Events - Performance License

3. The Commissioner of Tourism, Telangana, Hyderabad, in his letter second read above, has informed that so far there is no mechanism to register the tourism trade enterprises, which is essential for encouraging tourism businesses in the state, to instill order in the industry and to maintain statistical information required for planning and development of tourism in a befitting manner, the formulation of necessary guidelines are proposed and the main objectives of the proposal are as follows:

- (A) Provide speedy processing for issue of various licenses, clearances and certificates required for setting up of Hotel, Travel agent/Tour operator for promotion of tourism towards registration of tourism trade enterprises, tourism events - performance license in line with the procedures in practice through TS - iPASS for Ease of Doing Business

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- (D) Facilitate the investors in establishment and operation of their unit and to mandate time bound delivery of all services provided by the Department of Tourism and the services shall be delivered within the timelines as specified under Public Service Delivery Guarantee Act of Ease of Doing Business reforms.
- (E) To increase the quality of services to the tourism entrepreneurs on single window system.
- (F) To obtain statistical information from tourism entrepreneurs'/service providers and establish a database on tourism for effective planning and development.
- (G) For submission of application for the above services through the online mode i.e. <https://ipass.telangana.gov.in>

5. Government after careful examination issues the following guidelines to promote tourism in the State under Ease of Doing Business (EoDB) in the lines of TS-iPASS.

6. The Commissioner (FAC), Department of Tourism, Telangana, Hyderabad is directed to take further necessary action in the matter accordingly.

**(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)**

**K.S. SREENIVASA RAJU**  
**SECRETARY TO GOVERNMENT**

To  
The Commissioner (FAC), Department of Tourism, Telangana, Hyderabad.

**Copy to:**

The Industries & Commerce Department.

The Law (C) Department.

The Commissioner of Industries, Telangana, Hyderabad

The Managing Director, TSTDC, Hyderabad.

The P.S. to Hon'ble Minister (YAT&C)

The P.S. to Secretary to Government, YAT & C Department

SF/SC

**//FORWARDED:: BY ORDER//**

  
**SECTION OFFICER**